Information Security Policy

Talemm, as a Tier One supplier operating in the Telecommunications sector, recognises the importance of cybersecurity as an essential pillar in safeguarding Talemm's business operations, and protecting our customer's sensitive data. Our Information Security Policy demonstrates our commitment to excellence in our services, and to ensuring, and where possible, exceeding the expectations of our customers, whilst protecting our business and our people.

Talemm's Information Security Management System (ISMS) is designed to meet the International Standard for Information Security requirements, ISO/IEC 27001, and our information security values, commitments, and goals.

These include:

- Ensuring all business processes and activities are aligned with our information policy and objectives.
- Implementing a framework for designing, implementing, monitoring, maintaining, measuring, and improving information security consistent with our culture and values.
- Understanding and meeting customer, legal, and other applicable requirements.
- Protecting our information assets through effective risk management.
- Communicating and developing Talemm's understanding of our information security obligations.
- As agreed, maintain relevant security requirements with our suppliers, outsourced services, and contractors.
- Identifying and managing nonconformances and taking prompt action to correct nonconformances and prevent future nonconformances.
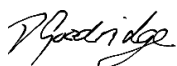- Building a robust business continuity approach.

Information security is the responsibility of ALL, and all Talemm personnel, suppliers, and contractors must adhere to our ISMS. All personnel are encouraged to identify improvements to processes and procedures to improve information security.

Specifically, managers, supervisors, and workers, including contractors, are expected to fulfil their Information Security duties by:

- Understanding and acknowledging everyone's information security obligations.
- Proactively reporting known or suspected information security non-conformances.
- Complying with the information security policy and procedures.

As a company, we do not allow operational profit to override information security. We are all responsible for prioritising information security if there is a conflict. We, together with Talemm managers, support that choice. The Information Security policy is essential for information security management and ensuring our business and customer requirements are understood, protected, and met.

Our Policy is available and communicated across Talemm business operations and will be regularly reviewed to ensure it remains relevant, appropriate, and aligned with our values, commitments, and goals.

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Issued: 24 August 2023   Review: 24 August 2024

Version: 1.0